

Terms and Conditions

Registration

All registrations must be submitted online.
By completing the registration form, you agree to the terms and conditions.
Registration is per person, not per room.

Invoice

A confirmation will be received instantly upon registration. Once processed by the organisers, an invoice with payment details will be sent to the email address provided.

Payment

Payment must be made in full in Euros via bank transfer within 10 days of receiving the invoice.
Participants are responsible for any bank charges and must ensure that full payment is received.
Bookings will only be confirmed once full payment has been received.

By submitting the registration form, you agree to these terms and conditions.
Please ensure your full name is included in the bank transfer reference.
Registrations not paid in full within the 10 days will be cancelled.
After 10th September 2025, availability of hotel rooms, meals, and coach tours is not guaranteed.

Insurance

Participants are responsible for their own insurance and are strongly advised to obtain medical, accident, and travel insurance.

Sharing a room

Each participant must complete a separate booking form. It is crucial that both names appear on each of the booking forms.

Booking note

All bookings—including for the Main Meeting Programme—are open only to qualified tourist guides who are members of FEG member associations, and one accompanying person per room.
All bookings are accepted on a first-come, first-served basis.

Delegates must register individually online completing and submitting the form to the organiser.

Cancellation and changes

All cancellations or changes must be made in writing by email to feg2025@faluguide.se

Cancellations/changes will be acknowledged by return email from the organisers. 90% of the package fee will be refunded for cancellations received before 31st August 2025, with 10% retained for handling and bank charges. No refunds will be issued for cancellations received after that date. Refunds will be processed after the meeting. No exceptions will be made to the above charges.

We strongly recommend purchasing cancellation insurance.

If you choose a double room to share and your roommate does not register or cancels, you will be responsible for the full double room price, unless another participant is available to share.

Note: The programme is subject to change due to unforeseen circumstances.

Delegates

If you attend as a delegate, your FEG member-association should send an email of appointment to the FEG Secretariat. (secretariat@feg-touristguides.org)

Final Acknowledgement

By submitting this form, I confirm:

- I am a qualified tourist guide in my country/region or a guest of a qualified tourist guide.
- I accept the prices, terms, and cancellation conditions stated here and on the FEG Meeting website.
- I agree to the processing of my personal information by the organisers of the FEG 24th European Tourist Guide Meeting & AGM, Sweden, 2025.

Organisers

Discover Dalarna and Faluguide are organizing the meeting on behalf of SveGuide, Swedish Guide Association. All payments will be made to Worldtrotter AB (registration no 556969-6420)